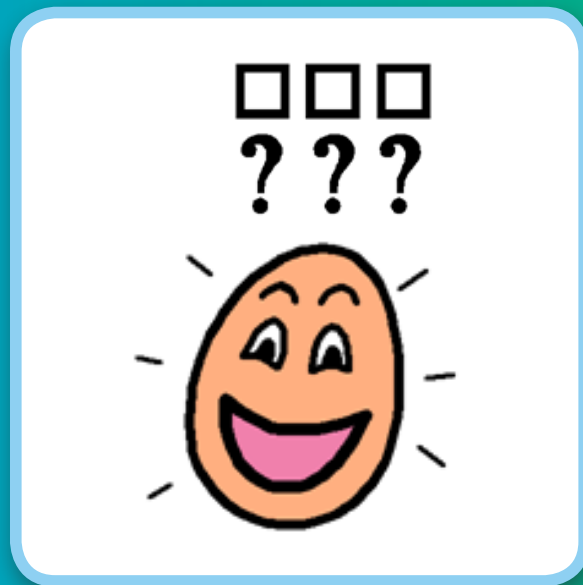
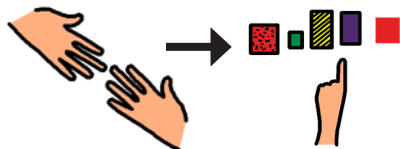


# Individual Outcomes Policy



## Our Policy is:



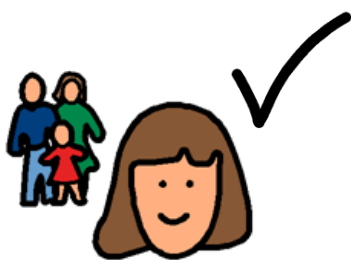
You are supported to exercise choice and control of your supports.



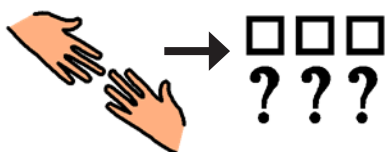
Delivery of our services is person centred to reach your outcomes.



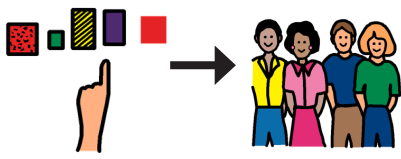
Your choices are respected even when they involve risk.



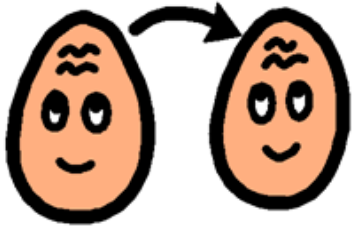
We respect the views of family members and carers in planning and decision making but you have the final say.



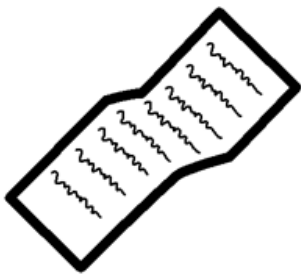
We make every effort to support you to make your own decisions.



You have the right to make decisions and to have choices which let you fully participate in the community.



You have the right to change your goals based on personal preference, changing interests, abilities, changing life stages or needs.



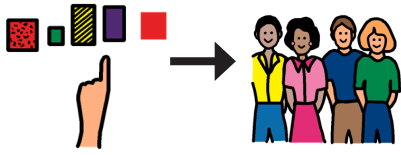
You write a list of your goals and then together we create an individual plan to meet those goals.



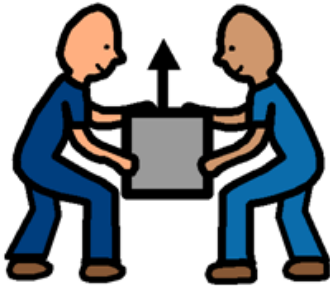
You can choose who will be part of your plan.



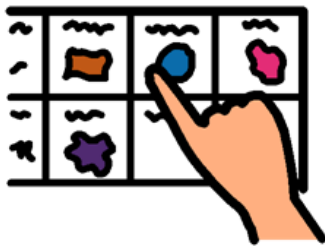
We are flexible, innovative and responsive to your needs and preferences.



We work with your family, cultural and religious networks and community organisations to help you explore what is possible.



We work with other organisations and community groups to improve the range of service options in your community.



We will use different types of communication for children and young people's age and developmental stage so they can contribute to their plans.



Children and young people are involved in decision making and their views and opinions are heard and respected.



We recognise the role of legally appointed decision makers.