

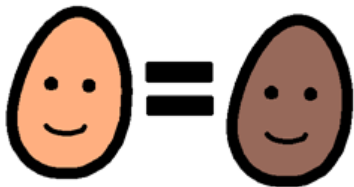
# Service Access Policy



## Our Policy is:



Access to our services is clear, transparent and non-discriminatory.



All people are treated equally and fairly.



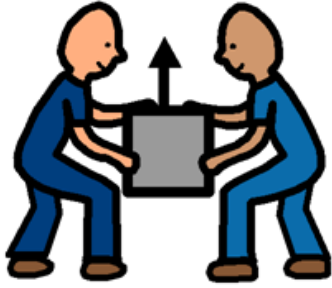
Information about our services will be easy to read, widely available and adjustable to your needs.



People have the right to accurate and clear information to help make decisions about gaining access to and leaving our services.



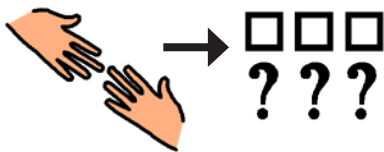
Information is not limited to one type of communication and can be changed to suit individual needs and preferences.



We work with other organisations and community supports to share information to build a strong referral network.



Our services are provided in a flexible and approachable way to meet each person's individual needs and goals.



We support you to access supports and services to live the life you choose.



We value feedback from people who use our services to help improve service access for others.



Information about our services is available to you.